

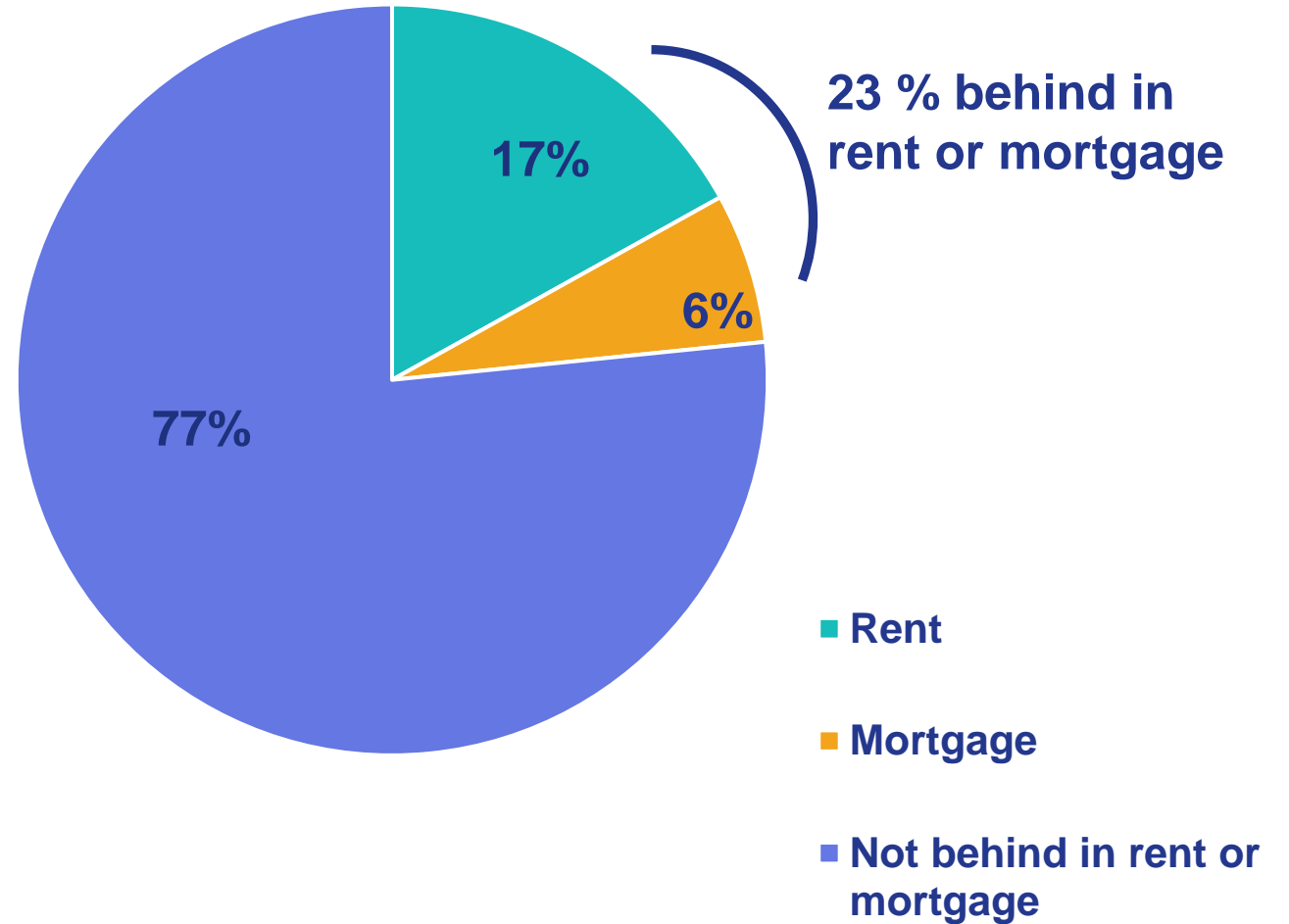
NE HOUSING STABILITY SURVEY RESULTS AND KEY INSIGHTS

February 2021

ABOUT THIS SURVEY

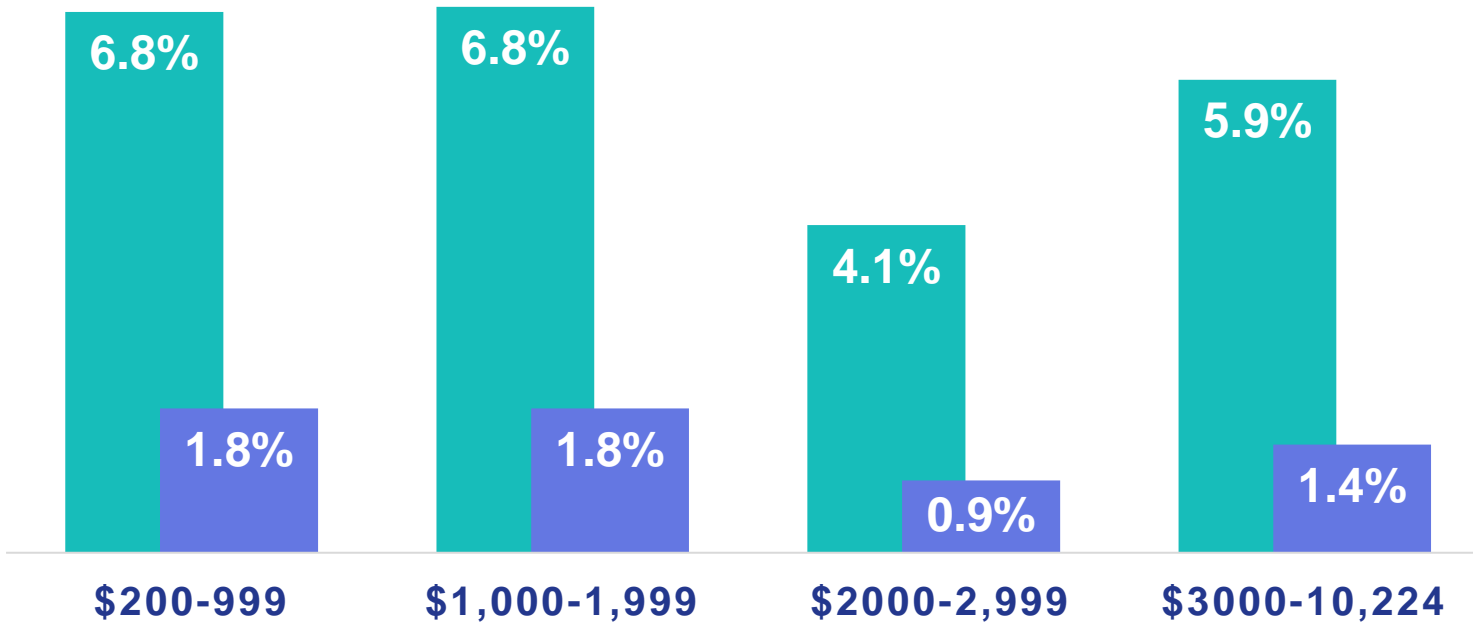
- **221 families completed the survey**
(An additional 31 families answered the survey and did not press submit, which hides view of their responses)
- 1105 Garry Middle School and Shaw Middle School families received this survey by text
- Survey was also administered to households in a 1 mile radius of the Northeast Community Center through social media
- These families are all ZoNE households, residing in Chief Garry Park, Logan, Shiloh Hills, Bemiss, Minnehaha, Nevada Heights, Whitman, or Hillyard neighborhoods.

**PERCENTAGE OF
FAMILIES BEHIND
IN RENT OR
MORTGAGE**



BREAKDOWN: HOW MUCH FAMILIES ARE BEHIND IN RENT AND MORTGAGE

■ Rent
■ Mortgage



On average, how far are families behind?	Rent	Mortgage
	\$2,056	\$2,190

SPOKANE CITY UTILITY DATA

CITY OF SPOKANE UTILITY BILL, 90-DAY DELINQUENCIES

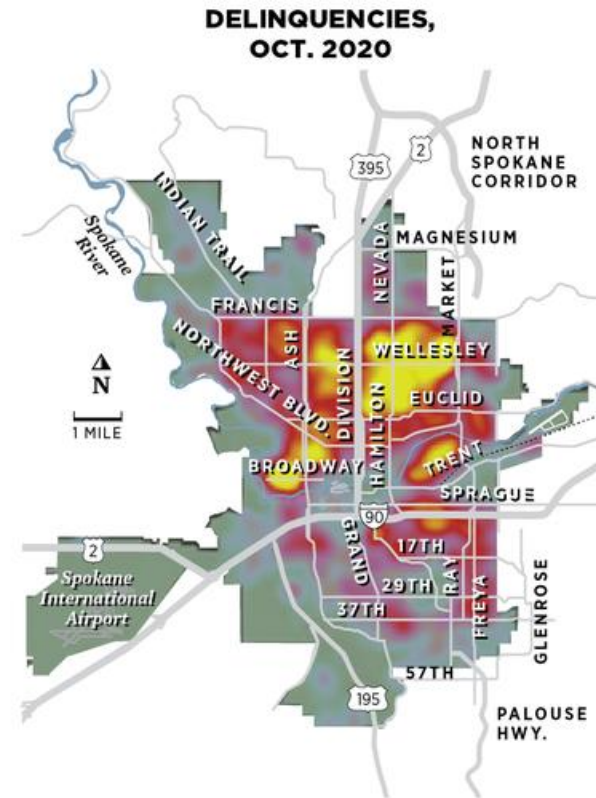
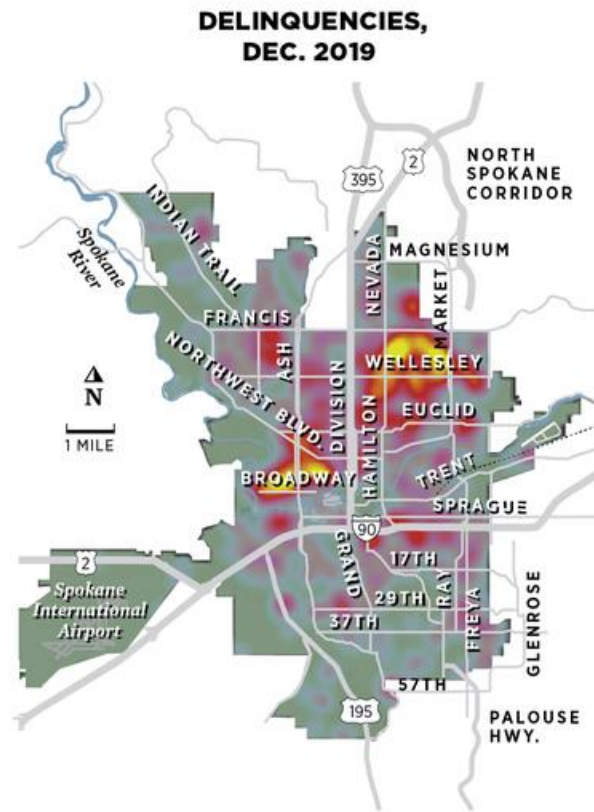
The maps show where most people are struggling to pay their city utility bills. Here is a look at the 90-day delinquencies as of December 2019 compared with delinquencies as of October 2020.

The green areas represent fewer delinquencies and the yellow areas the most delinquencies.

Note: Some areas outside Spokane's city limits that are connected to city utilities are not shown on this map

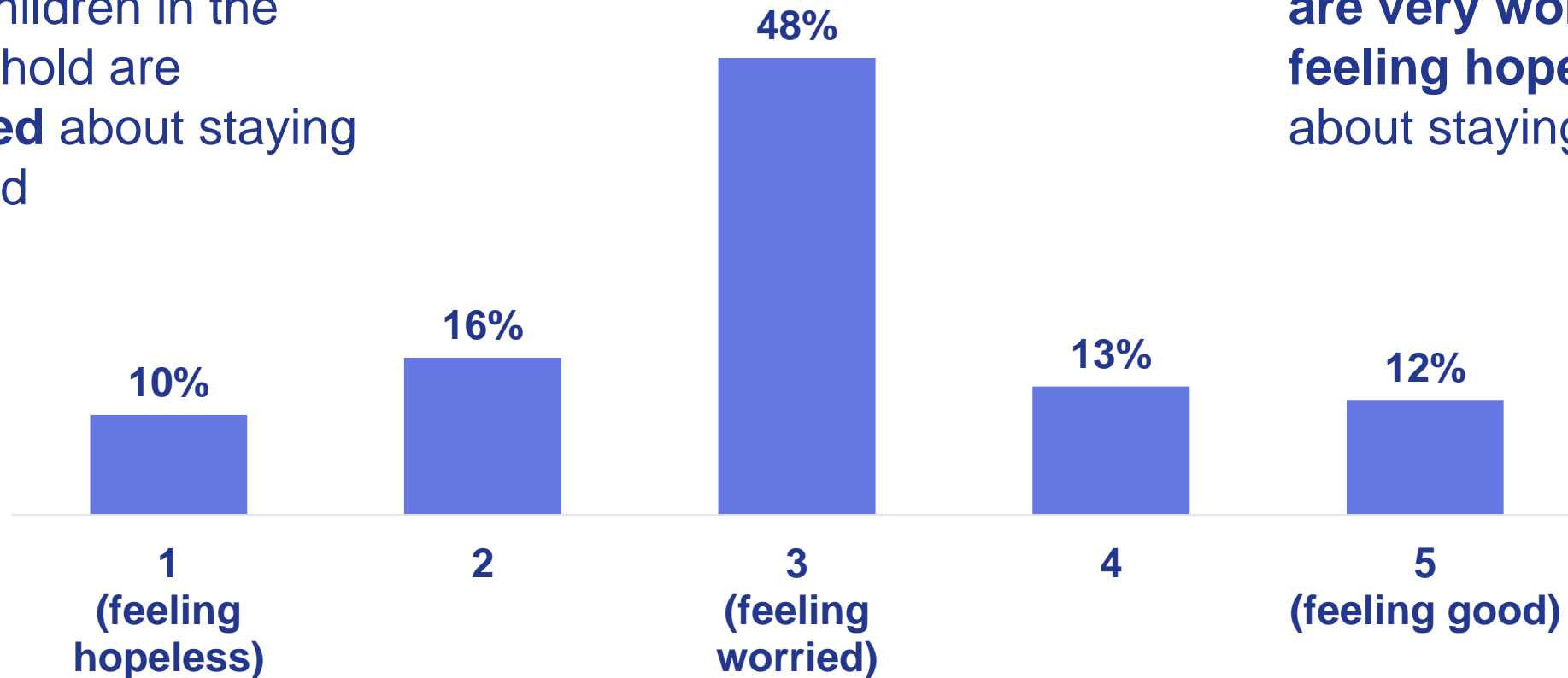
Source: City of Spokane

MOLLY QUINN/THE SPOKESMAN-REVIEW



74% of respondents with children in the household are **worried** about staying housed

26% of respondents are **very worried or feeling hopeless** about staying housed.



HOW PEOPLE ARE FEELING ABOUT THEIR ABILITY TO KEEP THEIR FAMILY HOUSED

KEY INSIGHTS FOR EQUITABLE DISTRIBUTION OF HOUSING & UTILITY ASSISTANCE

- **Remove barriers to all households accessing what they need to stay stably housed**
 - If possible, choose one provider to distribute both utility and rent/mortgage assistance to make it easy for landlords, tenants, homeowners to access the resources they need.
 - Keep the focus on helping households staying safely housed. Households have been forced to make the choice of either paying utilities or rent. COVID 19 emergency funds should be available for both needs beyond the limitations of standard utility assistance programs.
 - Center the assistance with an equity lens. Households with language barriers and/or technology barriers need special assistance accessing these funds and working with their landlords. Please require a provider to work with trusted messengers/community-based organizations who can reach out to specific populations at risk and help navigate the system.
 - Providers should offer multiple options to access assistance: online, phone, text. Please ensure providers have the capacity (or can use funds to build the capacity) to handle a significant number of people calling or requesting assistance.
- **Provide enough funding for households to significantly catch up on back rent/utilities and reduce stress on families with children.**
 - Based on the data from our survey, provide rent/mortgage assistance at least up to \$2,000/household. City of Spokane should have data on average amount of back utilities assistance for households at least 90 days behind. ([See Spokesman story](#)).
- Families who asked to be contacted through the survey identified these continuing needs: **food assistance, childcare, and after school programs**. Please continue to fund these types of support with additional local, State and Federal dollars.

Data collected between Feb 1st and 10th, 2021 by The ZoNE

Thank you to the families who took the time to share with us!

For more information, please contact:

Jene Ray, JRay@NECommunityCenter.com
Associate Director, The ZoNE

Amber Waldref, AWaldref@NECommunityCenter.com
Director, The ZoNE

Learn more about us:
<https://thezonespokane.org/>

