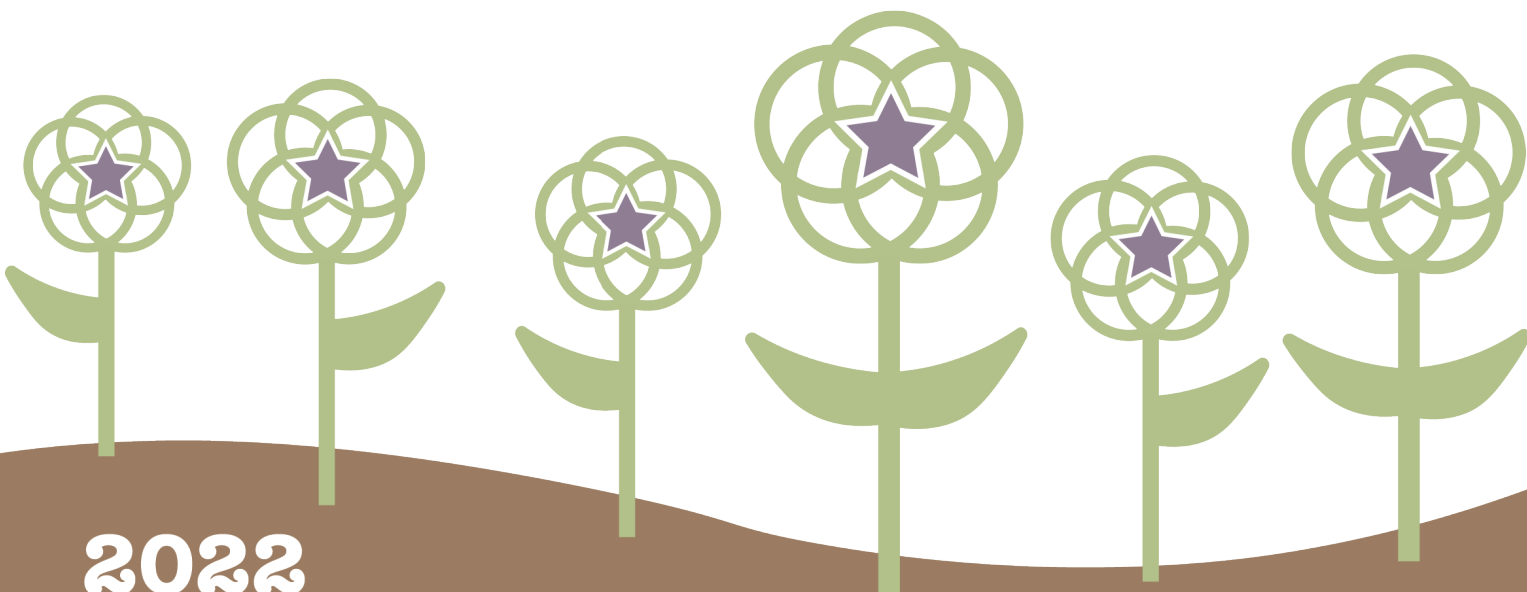


Growing Community Together

NORTHEAST
COMMUNITY
CENTER  NE

You Belong Here



2022

Annual Report

Mission

Our mission is to improve the quality of life of residents in Northeast Spokane, with emphasis on social, health, economic, educational, and recreational needs.

Vision

Our vision is thriving neighborhoods in Northeast Spokane, in partnership with residents, schools, and organizations to create community-driven supports and opportunities, assuring children and youth are safe and nurtured, residents are engaged, and all families have what they need to thrive.

Values

- Promote a center atmosphere that honors human dignity through respect, compassion, and justice.
- Assess and respond to quality-of-life issues.
- Serve as a center of community activity, collective impact, and action.
- Amplify resident voice through support, advocacy, and facilitation of group action.
- Facilitate and support the work of service providers and community members who are meeting identified community needs.

Numbers At A Glance

15,499

families served

\$35,525

in donated room rentals to community organizations

105,247

units of service

1,616

coats, swimsuits, winter boots, and bikes distributed to local kids

\$1,199,051

in 830 tax refunds from AARP Tax Aide to local residents

318

STA bus passes given to residents

26,794

hours of after school and summer programming provided

978

handmade scarves and hats donated by Hillyard Senior Center patrons to local kids

750+

pets vaccinated at Dr. Laura Talaga's monthly pet clinic

2,429

hours of service by 488 volunteers

680

Hillyard Community Campus shirts given to kids and adults from our youth art contest

7,000

books given to residents at our free book fair with Page 42 Bookstore

\$18,480+

spent at our Farmer's Market

1,476

housing survey respondents

80+

partner organizations

\$17,500

in gift cards given to residents for holidays and program incentives

3,000

rides from Special Mobility Services

4

new electric vehicle charging stations

DIRECTORS' LETTERS

Belonging is a fundamental human need. People search for a sense of connection. For more than 40 years, this community center, through a community informed process, has been the focal point to give families a place to belong, a place to come together to dream, to celebrate, and to work and plan for the good of their neighborhoods. As we wrap up 2022 with a feeling of accomplishment and community, we welcome the opportunities and challenges 2023 will bring. You belong here. And, do more than belong: get involved, help, engage, make a difference for yourself and your neighbors, and make Northeast Spokane a better place to live and work. NECC is your community center.

Dave Richardson
NECC Director



What is Collective Impact? Partners and residents supporting each other, deepening shared outcomes. In the ZONE, our community-driven solutions provide opportunities to meet the multi-generational goals of families, so that they have what they need to thrive. Reducing stress, increasing earning potential, building connections to neighbors and schools, increasing access to health and wellness, and providing a welcoming space to celebrate the rich diversity of Northeast Spokane all happens in our collective impact work at the Northeast Community Center. The result is strength, joy, and connection as residents work on making Northeast Spokane better for themselves, their children, and their neighbors. I am energized by the hard work and vision of our team, partners, Resident Steering Committee and schools as we continue to break down barriers to achieving multi-generational dreams in Northeast Spokane.

Jene Ray
ZONE Director
NECC Associate Director



I'm excited to see the vision of The ZONE continue with all of you. I will be your biggest cheerleader moving forward. Thank you for giving your time, talents, and resources to shape a better future for all families and children. The best is yet to come!

Amber Waldref
Former ZONE Director



Check out our
ZONE [video!](#)



Serving the neighborhoods of Bemiss,
Chief Garry, Hillyard, Logan, Minnehaha,
Nevada Heights, Shiloh Hills, and Whitman

COLLECTIVE IMPACT

Food Security

GREEN'S
FRESH
MARKET

Increased
food security
by 60%

2nd HARVEST

Provided
case
management
approximately
400 times

Hillyard
Senior Center

1,600
families
received food
through our twice
weekly bread &
baked goods
distribution

CHAS
health

Family
Nutrition
Program

Provided
food and
nutrition
classes to 40
households

Delivered
360 food
boxes

Family Advocates provided resources and knowledge to families to help them meet their food security goals, including cooking classes and conversations about how different foods can impact behavior and academic success for students. By working with the whole household, Family Advocates were able to increase fresh fruits, vegetables, and protein intake in households, and have families reflect on if that made a difference. They were also able to assess other needs such as housing, energy assistance, clothing, health/mental health, transportation, childcare, and many other appropriate social services they needed to thrive.

better
health together

WASHINGTON STATE UNIVERSITY
EXTENSION

northwest
HARVEST

Manzanita
House

Hispanic Business/Professional Association of Spokane
HBPA

Latinos en Spokane
SOLICITUD, COMUNIDAD, SOSTENIMIENTO, EDUCACION

world relief
SPOKANE

Processed
400 senior
nutrition
vouchers

Supported
12 micro
businesses

BEEF
COUNTS

Hosted Beef
Counts Food
Distribution that
served
approximately 400
households

Community
Garden with
56 beds

EBT
sales
totalled
\$5,300

Hosted
Weekly
Farmer's
Markets June-
October



Whole Family

"I am the Resident Steering Committee Youth Representative because I enjoy getting to be a part of what's happening, and I would like to give the youth of our community more opportunities to be there, be supported, and just more welcome." — Gydance Brown

Dinner provided to 825 people

Career Support with Providence and others



Transportation with STA

Legal and Housing Help with Volunteer Lawyers

3 Community Resource Fairs
 Amerigroup

Summer Learning with CIS & SPS

Literacy with KSPS

COVID Test Sourcing

Continued Pandemic Support

Referred to BHT Care Connect

Continuing Education with SCC

Hillyard Farmer's Markets

Distributed backpacks filled with school supplies and food

Immigration Resources from Manzanita House

Assessed Housing Needs

Delivered food boxes & PPE to COVID affected families

Medical Insurance Support

Clothes Distribution

Drug Abuse Prevention with NEST



35 children attended

Twice per week for 10 weeks

Arabic Classes

Moms connected on campus

Coordinated Hillyard Community Campus Action Plan

Essential Skills Highlight

After attending our Essential Skills class, Brandy had a paid internship at the Hillyard Library. "Thanks again for the career & life skills assistance provided to me & others in the community by The ZONE!"



Brandy with her supervisor, Marcia.



SCHOOL PARTNERSHIPS

Families surveyed say after school programming helped their child:

- 91% connect to other students and adults in their school
- 88% develop new skills and interests
- 76% stay up to date with homework
- 66% have a new opinion about school

26,794 hours
of after school
and summer
programming



Garry
Middle
School

Shaw
Middle
School

Whitman
Elementary

Regal
Elementary

Stevens
Elementary

**Staff
Embedded in
10 Schools**

On Track
Academy

Bemiss
Elementary

Logan
Elementary

Yasuhara
Middle
School

Lidgerwood
Elementary



Spokane Public School
excellence for everyone

girl scouts
of eastern washington
and northern idaho

NeYc
NORTH EAST YOUTH CENTER
youth • teen • adult



**Program
Partners**

Refugee & Immigrant
Connections
Spokane



Girl Scouts Spotlight

“The ZONE funding has allowed Girl Scouts to bring the full Girl Scout experience to girls who were not previously able to access it through traditional means. It also allows us to provide staffed troops, uniforms, program activities, supplies, and transportation to and from troop meetings. This pilot has been so successful that the model is being replicated in other areas of the state.”

—Natalie Giles, Outreach Program Director

Girl Scouts
at Logan
Elementary



Washington Office of Superintendent of
PUBLIC INSTRUCTION

ballmer



HOUSING

View the Full [Survey Results](#)



City Wide Housing Stability Survey

In November, we conducted a Housing Stability survey, with **1,476 respondents**.

- **51%** of households have doubled up to afford housing
- **53%** of households over all income ranges support extended family
- **57%** have skipped multiple bills multiple months to pay rent
- **66%** have taken a loan to pay rent

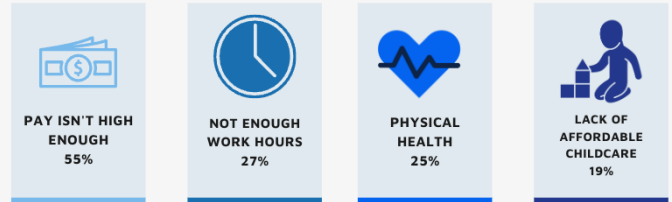
The full report was given to local and state policy makers, as well as stakeholders and the press.

“My rent has gone up \$450 in less than a year. I wish there was more monthly rental assistance out there to help pay a certain amount each month.”—Single parent making less than \$20,000/year

Are you struggling to pay rent this month, or think you may be in the next few months?

77% YES

WHAT IS THE PRIMARY CAUSE OF YOUR DIFFICULTY IN PAYING RENT?



61% Cited 2 or more of these reasons

Eviction Prevention Outreach

Created *Facing Eviction?* flyers in six languages for renters to easily access free resources. We distributed the flyers to 50 schools and partners, reaching households throughout the entire county.

- Arabic
- Dari
- English
- Marshallese
- Russian
- Spanish



Reached over **1,430 households** by hosting and attending several events with eviction prevention resources and partners, including:

- Northwest Mediation
- Fulcrum
- Volunteer Lawyers Program (VLP)

Assistance and Diversion

- Provided help with applying for COVID Rental Assistance to 50 people facing eviction
- Provided 12 housing vouchers and case management
- Provided countless referrals to partner organizations for help with housing, utility bills, food, diapers, and more



United Housing Messaging Workgroup



2022 ANNUAL AWARDS

Resident of the Year: Pat Castaneda

Pat started her own nonprofit, Manzanita House, serving our refugee and immigrant communities, and serves the whole family with wraparound services. She also serves on our Resident Steering Committee.

“Thank you for the collaboration, the partnership, the support, the trust, and mainly the words of encouragement. It is reassuring to know that organizations as strong and effective as yours believe in our mission and vision.”—Pat Castaneda

The Resident of the Year Award is given to a Northeast Spokane resident who volunteers time and talent in an exceptional way to connect community and help neighbors thrive.



Agency of the Year: Children’s Home Society of Washington

As a campus expert in trauma informed approaches, Amanda Russell, CHS Clinical Supervisor, offers free trainings for all staff on campus. She also offers free yoga classes for staff, providing us the time to reflect, heal and re-energize so that we can walk beside Northeast Spokane families with strength and compassion.

The Agency of the Year Award is given to a campus partner who goes above and beyond to support the entire Northeast Community Center, living into our mission of improving the quality of life for residents of Northeast Spokane.



Partner of the Year: Communities in Schools of Spokane County

Our shared focus of thriving students and families has created a blended team sharing resources, strategies, and relationships to increase opportunities for students and families. Deb Raub, CIS Executive Director, also serves on our Resident Steering Committee.

The Partner of the Year Award is given to a collective impact partner whose organization innovates roles, funding, and strategy to meet community needs in Northeast Spokane.



LOOKING FORWARD

Spring of 2023: The Northeast Housing Security Program

In partnership with HUD and the City of Spokane, we will increase our housing supports to include a housing diversion program aimed at stabilizing currently housed families, and providing case management to support self-sufficiency. This complements our ongoing housing voucher program in partnership with the Spokane Housing Authority.

Summer of 2023: Coffee 2 Careers

This youth workforce development/basic employment skills program will transform the lobby area of the Northeast Community Center into a classroom/coffee shop to provide hands-on training to students aged 16–24 from Northeast neighborhoods seeking a GED and career pathway development. Wraparound services through staff and partners at NECC will be included for program participants.



Fall of 2023: The NECC MultiCare Behavioral Health Clinic

This resident and school partner priority of increased mental health access in Northeast Spokane has led to our MultiCare partnership expanding community-based behavioral health services on site. The clinic will build capacity of all campus agencies to deliver more coordinated, holistic, specialized care. Private and public funders include the City of Spokane, Spokane County, Department of Commerce, Ballmer Group, MultiCare Behavioral Health, and The Northeast Community Center Association.



ADDITIONAL PARTNERS

Collective Impact means shared resources and work. We have staff at the Northeast Community Center and embedded in 10 schools, creating a network of whole child/whole family supports, connectivity, referrals, and voice of the needs and dreams of our community. The strength of partnerships means no wrong door. We can support the holistic needs of all members of the household. Bread is the beginning of a conversation about finding diapers. Housing is the start of a conversation about escaping family violence. Energy assistance is the beginning of a conversation about eviction prevention. Only through connectivity, coordinated referrals, and programming can we assure the resident experience and wraparound needs are centered, leading to thriving families, neighborhoods, and community.



YOU BELONG HERE



26,794 hours
of after school &
summer program-
ing provided
in 2022

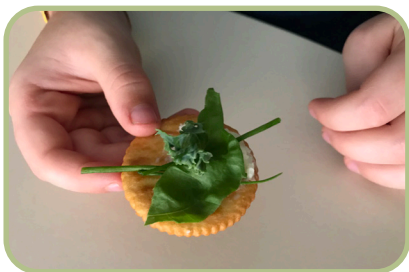
4,908
students
have been
served since
2018

Stronger
connections
to school
community

**Youth
Program
Outcomes**

Increase
in
school
attendance
rates

Gains in
Social
Emotional
Learning



Partner Agencies



Children's Home Society



Community Court



Hillyard Senior Center



Make It Spokane/NE PDA



Northeast Child Development Center
(Head Start & ECEAP)



Northeast Support Team (NEST)



SNAP



SPD Community Outreach



Unify Community Health



WIC

2023 Board of Directors

Betty J. Craipo
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Alvaro Figueroa
Vice President

Paul Hamilton
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Matt Sonderen
Past President

Sean Bresnahan
Board Member

Eric Christiansen
Board Member

Dr. Brian Davenport
Board Member

Kristin Goff-Wendle
Board Member

Jarren Long
Board Member

Holly Renga
Board Member

Event Hosting

The Northeast Community Center has over 68,000 square feet of rental space for your next event! We host:

- Seminars
- Meetings
- Wedding receptions
- Anniversary parties
- End of life celebrations
- Church gatherings
- Cultural events
- And MORE!

NORTHEAST COMMUNITY CENTER ZONE

Contact Us

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t: 509.487.1603

w: necommunitycenter.com
thezonespokane.org
Tax ID: 91-1196071

4001 N. Cook St., Spokane, WA 99207

Hours of Operation: M–F, 8:00 am–5:00pm